# Fuzion Water Resistant Laminate – Seabreeze Warranty & Care Instructions

# Limited 30 Year Residential and 15 Year Limited Light Commercial Warranty

## What this Residential Limited Warranty Covers:

#### **Structural Warranty**

Fuzion warrants to the original purchaser that this Laminate product, in its manufactured condition, will be free from defects in material workmanship including milling, assembly, and dimension. Fuzion Additionally warrants that this product will:

Not warp, cup, buckle or delaminate when properly installed and maintained according to Fuzion's installation instruction procedures and care guide. This warranty includes installation over a radiant heated concrete subfloor approved for floating floor installation methods.

#### Wear & Stain Warranty

Fuzion warrants that for 30 years from the date of original purchase, your floor

- Will not stain
- Will not wear through
- Will not fade as a result of sunlight or artificial light
- Will resist damage under normal conditions (see Care & Maintenance)
- Gloss reduction does not constitute "wear"

#### Water Warranty

Floor will resist damage from moisture due to cleaning and everyday household spills. This product is water resistant for 48 hours against surface spills. However, when excessive moisture accumulates in buildings or on building materials, mold and/or mildew growth can occur. The moisture warranty excludes damage resulting from mold and/or mildew growth due to prolonged exposure to moisture. The warranty does not cover flooding. This warrants the flooring against swelling edges that could be caused by spills.

#### **15 Year Light Commercial Warranty**

Light commercial use means use in environments which do not have heavy commercial traffic, where the flooring is not exposed to a heavy commercial maintenance schedule and where the interior temperature and humidity can be controlled and maintained. Light commercial use only includes use in the following commercial areas:

Apartments, Retail Store Fronts, Medical Offices, Hotels/Motels, Educational/School Facilities, Business Offices, Restaurants, Multi-Family Housing, Condominiums

In each of the aforementioned environments, the following uses are permitted: Entryways (walk off mats are required), Sales Floor/Showroom, Breakrooms, Office Environments, Storage and Dressing Rooms, Lobbies, Waiting Room Areas, Hallways, Nurses Stations, Guest Rooms, Conference/Meeting Rooms, Kitchenettes, Lounges, Offices, Individual Housing Units, Classrooms, Common Areas, any area not considered as high traffic/heavy commercial.



### What Fuzion Will Do Should You Need Warranty Service:

If Fuzion honors a claim under this limited warranty, it will repair or replace at its sole option, the cost of the affected flooring material only. If the colour installed is no longer available, Fuzion will authorize your dealer to replace the affected floors with another Fuzion product of equal or lesser value. Fuzion is not responsible for any other costs arising from the removal or installation of the product. The above-described remedy is the purchaser's sole and exclusive remedy for claims under this limited warranty.

#### Exclusions

- The warranty is not transferable. It extends only to the original purchaser.
- The warranty applies only where the affected areas is visible and covers an area greater than 1 square inch.
- Noises and squeaks do not constitute wear or swelling. It is an indicator of pinch points, or movement in the subfloor and is not warranted.
- Damage arising from:
  - o Accidents, abuse, or misuse
  - Exposure to extreme heat
  - Scratching, impact, cutting, or flooding due to plumbing failure or natural disasters
  - $\circ$   $\;$  Damage from chairs or furniture with hard plastic or metal castors
  - Improper installation
  - Improper care & maintenance
  - o Freight
  - Any moisture coming from the subfloor (i.e., hydro static pressure)
  - o Modifications, alterations, repair, or service by a non-authorized floor covering dealer

#### Floor Care & Maintenance

- 1. Use a dry or dry/damp cloth to blot up spills as soon as they happen. Do not allow liquids to stand on your floor.
- 2. Do not pour liquid or liquid cleaners directly onto the floor or use a wet mop that will puddle or allow water to continue standing on the floor.
- 3. Clean with FuzClean laminate flooring cleaner.
- 4. For tough spots such as oil, paint, markers, lipstick, ink, or tar, use acetone/nail polish remover on a clean white cloth, then wipe the area with a damp cloth to remove any remaining residue.
- 5. Avoid abrasive pads, or cleaners like Comet, Soft Scrub etc. It may damage the finish.
- 6. Sweep, dust, or vacuum the floor regularly with the brush attachment to prevent accumulation of dirt and grit that can scratch and dull the finish.
- 7. Do not use buffing or polishing machines.
- 8. Use walk off mats at exterior entry ways.
- 9. Use felt floor protectors under chairs and furniture.
- 10. Keep pet nails trimmed to help prevent them from scratching your floor.
- 11. Never try to slide or roll heavy objects across the floor.
- 12. Chair castors should only be the soft non-scratching type.

Note: All wood-based products, are hygroscopic (they will react to moisture) and as a result will expand and contract accordingly. All sources of subfloor moisture must be remedied prior to installation.

